**Radio 1 Big Weekend – Shuttle Bus and P&R Information**

**On sale date**

Wednesday 19th 10:00 on Ticketmaster

**Please be aware that transport tickets must be bought in advance and we strongly recommend that you book early to ensure you are able to book your preferred option.**

**Booking closes on the 10 May 2017.**

Web link:

Saturday <http://www.ticketmaster.co.uk/event/35005277B3402E78>

Sunday <http://www.ticketmaster.co.uk/event/35005277BF9F32DC>

Phone number: xxxxxxx

**What services are available?**

Regular shuttle bus services will run from all locations to Burton Constable from 09:00 to 13:15 on Saturday 27th and Sunday 28th May. We are expecting large amounts of people to use the bus services, please ensure to allow plenty of time for your journey.

Hourly return journeys from Burton Constable will begin at 14:30, the frequency of the services will increase throughout the afternoon, peaking as the stages begin to close down.

The cost of a return bus ticket is £13 (including postage and packing), these can be purchased via the links above.

Car parking fee at all locations is £7.50, parking passes can bought via the links above.

**Location 1 - Paragon Interchange Shuttle Bus Service**

**How do I get to Hull Paragon Interchange?**

Many local bus services terminate at Paragon Interchange, please see the following websites for further details;

<https://www.eyms.co.uk/>

<https://www.stagecoachbus.com/timetables>

Hull Paragon Interchange has local and national rail connections operated by Hull Trains’ Trans Pennine Express and Northern Rail. Please see the following websites for further details.

<http://www.hulltrains.co.uk/>

<https://www.tpexpress.co.uk/>

<https://www.northernrailway.co.uk/stations/HUL>

Hull Paragon Interchange is centrally located in Hull and is a short walk from many City Centre hotels.

For post event travel a taxi rank is located outside the Interchange and local drivers have been told to expect a large volume of passengers on the evenings of Radio 1 Big Weekend.

**Can I drop people off and pick them up from the Interchange?**

If you wish drop off or pick up passengers we recommend using the Walton Street service – information below

**Location 2 – Walton Street Shuttle Bus and Park & Ride Services**

**How do I get to Walton Street?**

The postcode for Walton Street for sat nav users is HU3 6JR. Walton Street will be signposted from the A63, you can also follow signs for the KCOM Stadium.

For ticket holders wishing to use a park and ride service, secure parking will be available. We recommend this option for tickets holders driving to Hull from the West or South, for example across the Humber Bridge or along the M62 / A63 corridor.

Walton Street is close to many residential areas and would be a good option for people in these areas to walk to. It is a 15 – 20 minute walk from the City Centre.

**Can I drop people off and pick them up from Walton Street?**

Drop off and pick up facilities will be available at the South car park at the KCOM stadium for sat nav use HU3 6JR, however please note: if travelling to the South car park enter the stadium from the south via Anlaby road and do not travel down Walton Street (follows signs for “non matchday Stadium access).

**Location 3 – Normandy Barracks – Leconfield Park and Ride only**

**How do I get to Leconfield?**

The postcode for Leconfield for sat nav users is HU17 7LX.

For ticket holders wishing to use a park and ride service, secure parking will be available. We recommend this option for tickets holders driving to Hull from York, Harrogate, Driffield and other locations from the North and East.

**Location 4 – Grove Hill, Beverley – Park and Ride only**

**How do I get to Grove Hill depot?**

Grove Hill depot is less than a mile from Beverley rail station and Flemingate, it is just over a mile from Beverley bus stations.

For information on bus services in Beverley please see the following websites:

<https://www.eyms.co.uk/>

<https://www.stagecoachbus.com/timetables>

Beverley has local and national rail connections operated by Hull Trains’ Trans Pennine Express and Northern Rail. Please see the following websites for further details.

<http://www.hulltrains.co.uk/>

<https://www.northernrailway.co.uk/stations/HUL>

**Can I drop people off and pick them up from the Grove Hill?**

It will be possible to drop passengers off and pick them up from Grove Hill, please allow plenty of time for your journey. If you are collecting passengers from Grove Hill we advise arranging a meeting point a short distance away to avoid congestion in the immediate area.

**Terms and conditions**

**Bus travel**

*Bus travel is offered to passengers subject to compliance with statutory legislation set out in the Public Service Vehicles (Conduct of Drivers, Inspectors, Conductors and Passengers) Regulations 1990 and any other specific conditions published by the bus operator. These conditions include:*   
   
·         *Refraining from smoking conventional or electronic cigarettes*   
·         *Behaving in a manner that is not abusive to staff to threatening and does not cause offence to other customers or staff*   
·         *Refraining from consuming alcohol*   
·         *Refraining from leaving rubbish or discarded items on the bus*   
·         *Customers who are in the opinion of the driver or other company officer, appear likely to behave in an antisocial manner may not be allowed to travel*

**Parking**

*All vehicles are parked at owners risk and the operators accept no liability for any theft or damage to vehicles.*

*If your vehicle sustains damage while in the Car Park, your vehicle is stolen or any possessions are stolen from your vehicle while it is in the Car Park you should:*

*Immediately inform a member of staff at the Car Park.*

*In the case of theft immediately inform the police and notify your insurers promptly.*

**Then add all the usual FAQs about travel**