Dream Think Speak

SHOW REPORT – ‘ONE DAY, MAYBE’

PERFORMANCE : 26 DATE : 23.09.17

SHOW 1 : 13:00 ATTN. 32

SHOW 2 : 13:32 ATTN. 40

SHOW 3 : 14:00 ATTN. 39

SHOW 4 : 15:15 ATTN. 40

SHOW 5 : 15:47 ATTN. 40

SHOW 6 : 16:18 ATTN. 36

NOTES

ONE :

1. AD performance for a visually impaired patron. They chose to experience the full show rather than taking the access route which was facilitated by Ms Spencer.
2. The reveal of the shops was late as Mr Lavelle’s Kpad had logged itself out. Mr Lavelle has now been taught how to log back in and will be instructed to ensure his Kpad is logged in at the time of the reveal. Mr Lavelle was taught another way to reveal the Kpads which allowed him and the cast to distribute functioning Kpads to the audience.performance.
3. 1 Kpad needed to be re-revealed.
4. 1 Kpad was stuck on Hostage 4 whilst on the 3rd floor so was logged out, patron information inputted again and re-revealed.

TWO :

1. 1 Kpad reloaded and re-revealed.

THREE :

1. As the cue for the end of Kpop has been moved forward for this group it meant that some of the audience did not have time to experience the shop units. Ms Spencer has been asked to allow the full Kpop video to run if this extraordinary issue occurs again.
2. Ms Minhee Yeo attempted to resolve an issue with a couple of Kpads by ending Guided Access. Mr Lavelle requested via Ms Choi that performers go directly to him if there is an issue. However, Mx Hirst has asked the data assistants to produce a foolproof guide that can be distributed amongst the performers so they can trouble shoot effectively without causing further issues down the line.

FOUR :

1. VR2 went to a bird’s eye view of the room. Mr Thompson restarted the computer which successfully resolved this.

FIVE :

1. During the reset the performer projector went to a dark blue projection, then to a black screen with an hourglass in the middle, then it went back to the right projection.

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SHOW REPORT – ‘ONE DAY, MAYBE’

PERFORMANCE : 27 DATE : 23.09.17

SHOW 1 : 18:00 ATTN. 38

SHOW 2 : 18:31 ATTN. 40

SHOW 3 : 19:00 ATTN. 40

SHOW 4 : 20:15 ATTN. 38

SHOW 5 : 20:47 ATTN. 38

SHOW 6 : 21:15 ATTN. 38

TWO :

1. Cues 1 and 2 were not received over the radio so Ms Spencer went with them at an appropriate time. Radio channel Two checked during the reset.

THREE :

1. 1 Kpad had to be re-revealed.

FOUR :

1. Mr Lavelle’s Kpad lost wifi signal. He reconnected and signed into the admin page in order to conceal the shops.

FIVE :

1. 1 Kpad had to be re-revealed.

SIX :

1. A patron using a wheelchair attended this performance.

NOTES:

1. Two patrons became distressed during the Cells scene (Show 5 of the matinee and Show 1 of the evening – Groups 3 and 2 respectively) In both instances the patrons had said they were claustrophobic and had been led around the Maze to the Police Station by Ms Young. She informed them of the Cells scene and they had said they would be fine. The first patron explained she had some personal issues and the second said she had been triggered by the music in the Cells. Both patrons were attended to and comforted by the SM team and Ms Choi and once reunited with their companions they were happy to continue with the experience.
2. The car park lift is still out of order but did not seem to cause any issues. The lower levels remain cordoned off.
3. There was no report of the same problems as on the previous two performances with the VR units. Mr Foley and Mx Hirst checked in regularly with the VR assistants. This suggests it may be a personnel issue as today was a different team. Please can it be passed on to the VR assistants by M le Guennec and Mr Grant in the strongest terms that they DO NOT change any settings unless absolutely necessary for the smooth running of the show.

Many Thanks, Jay Hirst