#### WELCOME

Many thanks for coming along to see The Royal Ballet: Opening The New.

This questionnaire will be used to see what you thought of the event, and to help us understand what we're doing well, and where improvements need to be made for events that we run in the future.

We're also keen to understand a little bit more about our audiences, so we can measure the effectiveness of our marketing and outreach activities.

It should take approximately 15 minutes to complete.

Please be assured that all responses provided to this questionnaire are anonymised for the purposes of evaluation and treated with the strictest confidence. No names will be assigned to the results. Hull 2017 and all evaluation partners adhere to the Market Research Society's Code of Conduct and follow the data protection principles set out in the Data Protection Act 1998.

By taking part you can also enter the free prize draw to win a Hull 2017 goody bag.

Please complete the questionnaire by noon (GMT) on Friday 29 September.

#### YOUR EXPERIENCE

* 1. What was your <u>main</u> reason for attending The Royal	Ballet: Opening The New?
(Please select one answer only)	

Because it's part of Hull UK City of Culture 2017

- It's a unique experience not to be missed
- General interest in this type of event
- Wanted to see / do something creative
- Specific interest in the actors / artists involved (please specify which artists below)
- Getting involved in what's happening
- Trying something new or different
- Something to do while I'm in Hull on business
- lt's affordable / good value
- Something to do with friends / family
- Something to do with the kids
- Interested to find out more about Hull
- No particular reason / someone else's idea
- 📄 I was in the area anyway
- Other (please specify below)

# \* 2. How far would you disagree or agree with the following statements?

(Please select  $\underline{one}$  option only for each statement)

'The Royal Ballet: Opening The New ...

	Strongly disagree	Disagree	Neither disagree nor agree	Agree	Strongly agree
gave everyone the chance to share and celebrate together'	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
was an enjoyable experience'	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
placed the community at the centre'	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
showed me that there is more to Hull than I expected'	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
has introduced me to <b>ballet</b> for the first time'	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

Please specify artist(s) of interest OR other motivation below:

<ol> <li>On a scale of 0-10, where '0' you disagree or agree with the (Please select <u>one</u> option only for</li> </ol>	followin	g stat	emen								
	Strongly disagree 0	1	2	3	4	5	6	7	8	9	Strongly agree 10
It was an interesting idea	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$		$\bigcirc$	$\bigcirc$
It was well produced and presented	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
It was different from things I've experienced before	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
It was thought-provoking	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	0
It was absorbing and held my attention	n ()	$\bigcirc$									
I would come to something like this again	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
It is important that it's happening here (in Hull)	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
It has something to say about the world in which we live	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
It was well thought through and put together	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

4. Please share any further comments you have about The Royal Ballet: Opening The New below:

MA	RK	EΤ	ING

The following questions will help us to better understand how effective our communications were
with you about the event.

\* 5. How did you find out about The Royal Ballet: Opening The New? (Please tick all that apply)

Hull 2017 Volunteer - told me or via social media / email
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www.hulltheatres.co.uk

www.hull2017.co.uk	

Other website (please specify)

Hull 2017 Facebook / Twitter / Instagram / Youtube / Flickr / e-newsletter

Other organisation Facebook / Twitter / Instagram / YouTube / Flickr (please specify)

Advertising and printed promotional material (e.g. brochure, leaflet, flyer, billboard, poster)

Where applicable, please specify other organisation social media / website / other publicity source

\* 6. Have you been to, or are you planning to attend or take part in other events and activities

Newspaper

TV Radio

O Yes

Don't remember

Other (please specify)

programmed for Hull UK City of Culture 2017?

No

Not sure

# WHERE ARE YOU FROM?

The following questions help us understand where you have travelled from, and if you are a visitor what attracted you to Hull, how satisfied you are with your visit, and how your visit has impacted upon the city.

\* 7. Do you live in Hull?

O Yes

O No

Was your visit to Hull on the day you attended The Royal Ballet mainly, partly or not a the even?   Mainly Partly Not at all   During this visit to Hull, how many other arts and cultural events / activities have you ten part in, or do you plan to attend or take part in?    Iver arts and cultural events / activities might include a visit to an art gallery or museum, attender at the University of Hull.   Iver arts and cultural events / activities might include a visit to an art gallery or museum, attender at the University of Hull.   Iven Intere   One Four or more   Two Don't know   Work nyou attended The Royal Ballet what was themain purpose of your visit to Hull? ease select one answer only? Because Hull is UK City of Culture 2017 To take in some arts / heritage / culture generally: To visit family / friends To attend business meetings or a conference atthough I normally work outside Hull I was on a study trip For general leisure purposes – shopping and eating out Eecause I work in Hull Just for this event ([INSERT NAME OF EVENT]): Other (please specity)	
the event?   Mainly Partly Not at all   During this visit to Hull, how many other arts and cultural events / activities have you can part in, or do you plan to attend or take part in? Ther arts and cultural events / activities might include a visit to an art gallery or museum, attention arts and cultural events / activities might include a visit to an art gallery or museum, attention arts and cultural events / activities might include a visit to an art gallery or museum, attention arts and cultural events / activities might include a visit to an art gallery or museum, attention arts and cultural events / activities might include a visit to an art gallery or museum, attention arts and cultural events / activities might include a visit to an art gallery or museum, attention and antis related lecture at the University of Hull)  None Four or more Four or more Don't know Don't knowDon't know	
During this visit to Hull, how many other arts and cultural events / activities have you see part in, or do you plan to attend or take part in?         ther arts and cultural events / activities might include a visit to an art gallery or museum, atter ow at City Hall, attending an arts related lecture at the University of Hull)         None	t all due
there part in, or do you plan to attend or take part in?   there arts and cultural events / activities might include a visit to an art gallery or museum, attending an arts related lecture at the University of Hull)   None   None   One   Four or more   Two   Don't know   When you attended The Royal Ballet what was themain purpose of your visit to Hull? ease select one answer only) Because Hull is UK City of Culture 2017 To take in some arts / heritage / culture generally To visit family / friends To attend business meetings or a conference although I normally work outside Hull I was on a study trip For general leisure purposes – shopping and eating out Because I work in Hull Just for this event ([INSERT NAME OF EVENT]) Other (please specify)	
One Four or more   Two Don't know   When you attended The Royal Ballet what was the <u>main</u> purpose of your visit to Hull? ease select <u>one</u> answer only) Because Hull is UK City of Culture 2017 To take in some arts / heritage / culture generally To visit family / friends To attend business meetings or a conference although I normally work outside Hull I was on a study trip For general leisure purposes – shopping and eating out Because I work in Hull Just for this event ([INSERT NAME OF EVENT]) Other (please specify)	
Two       Don't know         When you attended The Royal Ballet what was the main purpose of your visit to Hull?         ease select one answer only)         Because Hull is UK City of Culture 2017         To take in some arts / heritage / culture generally         To visit family / friends         To attend business meetings or a conference although I normally work outside Hull         I was on a study trip         For general leisure purposes – shopping and eating out         Because I work in Hull         Just for this event ([INSERT NAME OF EVENT])         Other (please specify)	
When you attended The Royal Ballet what was the main purpose of your visit to Hull? ease select one answer only) Because Hull is UK City of Culture 2017 To take in some arts / heritage / culture generally To visit family / friends To attend business meetings or a conference although I normally work outside Hull I was on a study trip For general leisure purposes – shopping and eating out Because I work in Hull Just for this event ([INSERT NAME OF EVENT]) Other (please specify) L Had you been to Hull before coming to The Royal Ballet?	
ease select <u>one</u> answer only) Because Hull is UK City of Culture 2017 To take in some arts / heritage / culture generally To visit family / friends To attend business meetings or a conference although I normally work outside Hull I was on a study trip For general leisure purposes – shopping and eating out Because I work in Hull Just for this event ([INSERT NAME OF EVENT]) Other (please specify) L Had you been to Hull before coming to The Royal Ballet?	
To visit family / friends To attend business meetings or a conference although I normally work outside Hull I was on a study trip For general leisure purposes – shopping and eating out Because I work in Hull Just for this event ([INSERT NAME OF EVENT]) Other (please specify)  Had you been to Hull before coming to The Royal Ballet?	
To attend business meetings or a conference although I normally work outside Hull I was on a study trip For general leisure purposes – shopping and eating out Because I work in Hull Just for this event ([INSERT NAME OF EVENT]) Other (please specify)  Had you been to Hull before coming to The Royal Ballet?	
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Because I work in Hull Just for this event ([INSERT NAME OF EVENT]) Other (please specify) Had you been to Hull before coming to The Royal Ballet?	
Just for this event ([INSERT NAME OF EVENT]) Other (please specify) Had you been to Hull before coming to The Royal Ballet?	
Other (please specify)	
. Had you been to Hull before coming to The Royal Ballet?	
Yes O No	

# FREQUENCY OF VISITS TO HULL

- \* 12. On average, over the course of a year, how frequently do you visit Hull?
  - C Less frequently than once a year
  - 1-2 times per year
  - 3-4 times per year
  - 5-6 times per year
  - More frequently than six times a year

\* 13. Based on your experience during this visit, do you think the frequency of your visits to Hull over the course of a year will increase, decrease or stay the same?

- Increase
- Stay the same
- Decrease
- Don't know

sed on my exp	erience of Hull d			gain in future'		
rongly disagree	Disagree	Neither disagree nor agree	Agree	Strongly agree	N/A or Don't know	
$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	
						1

VISITOR	SATISFAC <sup>®</sup>	TION
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# \* 15. As a visitor to Hull, on a scale of 1 to 5 where 1 means 'Very dissatisfied' and 5 means 'Very satisfied', how satisfied are you with the following?

(If you have not experienced aspects of the visitor experience, please tick N/A)

	Very dissatisfied	Dissatisfied	Neither dissatisfied or satisfied	Satisfied	Very Satisfied	N/A
General visitor welcome						
Quality of accomodation	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Places to eat and drink	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Public transport	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
Overall value for money	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$
City centre signposting	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$	$\bigcirc$

LENGTH OF VISIT		
* 16. Did you visit just for the day,	r, or did you stay overnight when you attended The Royal Ballet? Stayed overnight	
Just for the day	Stayed overnight	

OVERNIGHT VISITORS	
* 17. During your visit, at the time you the area and how many days?	attended The Royal Ballet, how many nights did you stay in
Number of nights:	
Number of days:	
	w much you spent personally on accommodation in Hull overall as part of your r enter zero if applicable - if you don't know or prefer not to answer please leave the box
* 19. What type of accommodation did (Please tick all that apply)	
Bed and Breakfast	Static caravan
Hotel	Camping
Self-catering	Airbnb
With Friends / Family	
Other (please specify)	

### WHAT YOU SPENT

We are asking these questions to measure the impact that arts and cultural events have on the economy of the city. We understand that this information is of a sensitive nature, but if you are willing to share it with us, it will be greatly appreciated.

20. How much do you estimate you spent on you and others with you on the following during your visit (not including tickets for The Royal Ballet)? (please enter to the nearest  $\pounds$ , or enter zero as applicable - if you don't know or prefer not to answer please leave the box blank)

Hull 2017 merchandise

Food and drink

Shopping

Travel and transport (including parking)

Other 'attractions'

'Spending money' for children

Other

## ABOUT YOU & YOUR GROUP

The following information is to enable us to better understand our audiences, and determine how effective we are in reaching a broad and diverse number of people. Please be assured that this information will be treated sensitively. It will remain completely anonymous and will not be linked to any individual.

21. What is your post code? (if you live outside the UK, please enter country of residence) (This will be used for evaluation purposes only, to map audiences for our project)

* 22. Which of the following best describes your en (Please select <u>one</u> answer only)	nployment status?
Employed / working full or part time	Unable to work
Self-employed	Retired
Unemployed	Student
On a government scheme for employment training	Prefer not to say
Looking after family / home	
* 23. How do you define your gender? (Please select <u>one</u> answer only)	
Male	Gender non-conforming
Female	Prefer not to say
Transgender	
Other (please specify)	

-	be your ethnic background?	
(Please select <u>one</u> answer o	only)	
White: English/Welsh/Scottis	h/Northern Irish/British	
White: Irish		
White: Gypsy or Irish Travell	er	
White: Polish		
White: Any other white back	ground (write in box below if you wish)	
Mixed/multiple ethnic grou	ps: White and Black Caribbean	
Mixed/multiple ethnic grou	ρs: White and Black African	
Mixed/multiple ethnic grou	ρ <b>s:</b> White and Asian	
Mixed/multiple ethnic grou	<b>ρs:</b> Any other Mixed/multiple ethnic ba	ckground (write in box below if you wish)
Asian/Asian British: Bangla	deshi	
Asian/Asian British: Indian		
Asian/Asian British: Pakista	ani	
Asian/Asian British: Chines	e	
Asian/Asian British: Any ot	her Asian background (write in box belo	w if you wish)
Black/African/Caribbean/Bl	ack British: African	
Black/African/Caribbean/Bl	ack British: Caribbean	
Black/African/Caribbean/Bl	ack British: Any other Black/African/C	aribbean background (write in box below if you wish)
Other: Arab		
Other: Any other ethnic back	ground (write in box below if you wish)	)
Prefer not to say		
Please specify in this box if y	ou wish:	
-	age groups do you fall into?	
(Please select <u>one</u> answer o		
Under 6 years	25-29 years	55-59 years
6-10 years	30-34 years	60-64 years
11-15 years	35-39 years	65-69 years
16-17 years	40-44 years	70-74 years
18-19 years	45-49 years	75+ years
20-24 years	50-54 years	Prefer not to say
* 26 Are your day to day as	stivition limited because of a k	ealth problem or disability which has lasted,
or is expected to last, at le		realin problem of disability which has lasted,
Yes - limited a lot	1	lo
Yes - limited a little		Prefer not to say

ategories?	elf, how many people were there in the group in each of the following age
lf you do not know. p	please leave blank)
-2 years	
-5 years	
-10 years	
1-15 years	
6-17 years	
8-19 years	
0-24 years	
5-29 years	
0-34 years	
5-39 years	
0-44 years	
5-49 years	
0-54 years	
5-59 years	
0-64 years	
5-69 years	
0-74 years	
5+ years	
Prefer not to say	

Т

AND FINALLY		
* 29. Would you be happy for H you to take part in future rese	ull 2017, the University of Hull or their official arch?	evaluators to contact
Yes	Νο	
	red into the free prize draw to win Hull 2017 of	ificial merchandise?
Yes	Νο	

#### CONTACT DETAILS

You previously stated that you would be happy for Hull 2017, the University of Hull or their official evaluators to contact you to take part in future research and / or that you would like to be entered in the free prize draw. In order for us to be able to do this, please provide your name below, along with an email address and / or telephone number. We will not use this information for any other purposes than those you opt into.

\* 31. Name:

32. Email address:

33. Telephone number: