Email to Ticket Holders.

Part 4:

Thanks for booking tickets to Slung Low’s*Flood: New World (Part 4)*

We’re getting in touch with important details ahead of your visit. Please take the time to carefully read this email which contains event specific instructions about attending this event and what to expect.

Don’t forget you can catch *Flood: From the Sea* (Part 1), a short film, online at[hull2017.co.uk/flood](http://r1.dmtrk.net/t/40TL-6REB-1RYDWB-3JV96-1/c.aspx) & *Flood: To the Sea (Part 3) on BBC IPlayer for a limited time.*

Please remember to bring along your tickets; either print@home, pre-printed tickets or have the ability to present them on your mobile device screen. Tickets will be scanned.

If you still do not have your tickets, please sign-in to your Hull 2017 online account to re-download. If you have paid for pre-printed tickets and they have not yet arrived, you can get in touch with us on [boxoffice@hull2017.co.uk](mailto:boxoffice@hull2017.co.uk).

EVENT INFORMATION

*Flood:* Ne World (Part 4) takes place at Victoria Dock in the Half Tide Basin. The action takes place on the water; you watch standing safe on dry land. You will also be provided with a set of headphones so you can hear the performance. Headphones can be worn over hearing aids.

The performance begins at 9pm. Please arrive at the event site at the Half Tide Basin in good time from 7815pm onwards so we can check your ticket and you can collect your headphones & monocular.

A box office will not be in operation at the event site therefore we are unable to hold tickets for collection. No tickets will be available for purchase on site and only ticket holders will be permitted into the event area. A returns list is not in operation for this event.

The performance lasts approximately 75 minutes straight through with no interval.

WEATHER

The performance is outdoors and on the dock. It gets cold when the sun goes down, and can be windy at times, so remember to dress for the weather and wrap up warm. If it’s raining, the performance will still go ahead so please wear suitable outdoor and waterproof clothing.

You will be standing around the edge of Victoria Dock for the duration of the performance.

Please do not bring your own seating as this will not be permitted onto site.

If we have to cancel the event due to adverse weather conditions, we will use reasonable endeavour to notify ticket holders of the cancellation. We do not guarantee that ticket holders will be informed of such cancellations before the date of the event.

GETTING HERE

The performance takes place at Victoria Dock Half Tide Basin. [Download our map](http://r1.dmtrk.net/t/40TL-6REB-1RYDWB-3JVDL-1/c.aspx) (.PDF) to help you find your way to the event site. All ticket holders should access the event site via The Deep, arriving in good time and at least 30 minutes before the performance start time.

Walking

The route to Victoria Dock will be signposted from The Deep and is approximately a 20-minute walk along the Humber Estuary.

Cycling

Those travelling by bicycle should make their way to The Deep where you can lock up bikes and then continue on foot along the Humber Estuary, approximately a 20-minute walk.

Buses

Those travelling by bus should make their way to the Hull Paragon Interchange and then continue on foot, allowing for approximately 30 minute walk to The Deep. The route will be sign posted from The Deep and is a further approximately 20-minute walk.

Parking

We encourage people to use public transport, cycle or walk to our events, however, if you do plan to drive then audience parking is only available at The Deep. Parking will be free for ticket holders at The Deep and you can visit their website for details of how to get there.

A team of stewards will be at The Deep and signs will guide audience members exactly where to park. Please make sure you have your tickets ready to present to the stewards when you arrive at The Deep.

Please note, the event site is in a residential area and it is important to treat the residents with respect.

There is strictly no parking at Victoria Dock. You will be redirected to The Deep if you drive to Victoria Dock.

Toilets

Toilets will be available for use at The Deep and it is strongly advised that you use the facilities before making your way to the event site. Toilets on site are approximately a 5-minute walk from the event area.

Refreshments

There is no food and drink provision on site. Alcohol is not permitted at the event and may be confiscated. Security personnel may search those entering the event.

Access

If you have any access provision requirements, please do get in touch with us in advance of your visit. You can get in touch with us by emailing [access@hull2017.co.uk](mailto:access@hull2017.co.uk).

Age Guidance for this event is 12+.

We looking forward to seeing you soon.

Omnibus:

Thanks for booking tickets to Slung Low’s*Flood: New World (Part 4)*

We’re getting in touch with important details ahead of your visit. Please take the time to carefully read this email which contains event specific instructions about attending this event and what to expect.

Don’t forget you can catch *Flood: From the Sea* (Part 1), a short film, online at [hull2017.co.uk/flood](http://r1.dmtrk.net/t/40TL-6REB-1RYDWB-3JV96-1/c.aspx) & *Flood: To the Sea (Part 3) will be screened during the interval if you wish to view it.*

Please remember to bring along your tickets; either print@home, pre-printed tickets or have the ability to present them on your mobile device screen. Tickets will be scanned.

If you still do not have your tickets, please sign-in to your Hull 2017 online account to re-download. If you have paid for pre-printed tickets and they have not yet arrived, you can get in touch with us on [boxoffice@hull2017.co.uk](mailto:boxoffice@hull2017.co.uk).

EVENT INFORMATION

*Flood: Omnibus (Parts 2/4)* takes place at Victoria Dock in the Half Tide Basin. The action takes place on the water; you watch standing safe on dry land. You will also be provided with a set of headphones so you can hear the performance. Headphones can be worn over hearing aids.

The performance begins at pm. Please arrive at the event site at the Half Tide Basin in good time from 15pm onwards so we can check your ticket and you can collect your headphones & monocular.

A box office will not be in operation at the event site therefore we are unable to hold tickets for collection. No tickets will be available for purchase on site and only ticket holders will be permitted into the event area. A returns list is not in operation for this event.

The performance lasts approximately 3hrs & 15 minutes, with a 40 minute interval at approximately 8.20pm

WEATHER

The performance is outdoors and on the dock. It gets cold when the sun goes down, and can be windy at times, so remember to dress for the weather and wrap up warm. If it’s raining, the performance will still go ahead so please wear suitable outdoor and waterproof clothing.

You will be standing around the edge of Victoria Dock for the duration of the performance.

Please do not bring your own seating as this will not be permitted onto site.

If we have to cancel the event due to adverse weather conditions, we will use reasonable endeavour to notify ticket holders of the cancellation. We do not guarantee that ticket holders will be informed of such cancellations before the date of the event.

GETTING HERE

The performance takes place at Victoria Dock Half Tide Basin. [Download our map](http://r1.dmtrk.net/t/40TL-6REB-1RYDWB-3JVDL-1/c.aspx) (.PDF) to help you find your way to the event site. All ticket holders should access the event site via The Deep, arriving in good time and at least 30 minutes before the performance start time.

Walking

The route to Victoria Dock will be signposted from The Deep and is approximately a 20-minute walk along the Humber Estuary.

Cycling

Those travelling by bicycle should make their way to The Deep where you can lock up bikes and then continue on foot along the Humber Estuary, approximately a 20-minute walk.

Buses

Those travelling by bus should make their way to the Hull Paragon Interchange and then continue on foot, allowing for approximately 30 minute walk to The Deep. The route will be sign posted from The Deep and is a further approximately 20-minute walk.

Parking

We encourage people to use public transport, cycle or walk to our events, however, if you do plan to drive then audience parking is only available at The Deep. Parking will be free for ticket holders at The Deep and you can visit their website for details of how to get there.

A team of stewards will be at The Deep and signs will guide audience members exactly where to park. Please make sure you have your tickets ready to present to the stewards when you arrive at The Deep.

Please note, the event site is in a residential area and it is important to treat the residents with respect.

There is strictly no parking at Victoria Dock. You will be redirected to The Deep if you drive to Victoria Dock.

Toilets

Toilets will be available for use at The Deep and it is strongly advised that you use the facilities before making your way to the event site. Toilets on site are approximately a 5-minute walk from the event area.

Refreshments

There will be catering vans on site for food & drink provision during the interval. This will be provided by *Shoot the Bull & Hull Pie.* . Alcohol is not permitted at the event and may be confiscated. Security personnel may search those entering the event.

Access

If you have any access provision requirements, please do get in touch with us in advance of your visit. You can get in touch with us by emailing [access@hull2017.co.uk](mailto:access@hull2017.co.uk).

Age Guidance for this event is 12+.

We looking forward to seeing you soon.

Access Email:

Same as above, plus please add the below:

Access

There will be a Captioned Performance on 5th October & an Audio Described Performance on 6th October of both Part 2 & Part 4.

If you have booked a ticket to either of these performances, but you would only like to see either Part 2/Part 4 – please email [access@hull2017.co.uk](mailto:access@hull2017.co.uk)

When you arrived for either of the above performances, please make a member of staff aware who will be to help.

Wheelchair Spaces

The site has level access and there will be a wheelchair viewing platform/area available. Space are offered on a first-come, first-served basis and must be booked in advance.

Seats

We have a limited number of seats available for those who would find it difficult to stand for a long time. Seats are offered on a first-come, first-served basis and must be booked in advance.

Blue Badge Parking

There is a limited number of blue-badge parking space available near the site. Spaces are offered on a first-come, first-served basis and must be booked in advance. If you have any other access provision requirements, please do get in touch with us in advance of your visit. You can get in touch with us by emailing [access@hull2017.co.uk](mailto:access@hull2017.co.uk).