**EMAIL TO ALL BOOKERS**

Dear XXXXXX,

Thanks for booking tickets to BBC Radio 1’s Big Weekend this May at Burton Constable Hall.

As previously advised, ticket holders are required to purchase a ticket for the official Shuttle Bus/Park & Ride services to get to the event site. This is to ensure that all ticket holders can get to and from the event site as safely and smoothly as possible and reduce congestion in the local area.

Regular shuttle bus services will run from all locations to Burton Constable from 9am to 1.15pm on Saturday 27 and Sunday 28 May. We are expecting a large volume of customers to use the Shuttle Bus/Park & Ride services so please ensure you allow plenty of time for your journey.

Hourly return journeys from Burton Constable will begin at 2.30pm, the frequency of the services will increase throughout the afternoon, peaking as the event stages begin to close down.

Shuttle Bus services will be priced at £13 per person. Secure parking will be available at Park & Ride sites for an additional charge of £7.50 per car.

**WHAT LOCATIONS DO SHUTTLE BUS/PARK & RIDE OPERATE FROM?**

[Take a look at our information guide](https://www.hull2017.co.uk/bigweekendinfo) which outlines details of where you can board Shuttle Bus / Park & Ride services across Hull & East Yorkshire before booking as well as full service terms and conditions.

**HOW TO BUY YOUR SHUTTLE TICKETS?**

You can book your tickets for the Shuttle Bus / Park & Ride service from 19 April. You will find this booking links on our [information guide online](https://www.hull2017.co.uk/bigweekendinfo).

**Please be aware that transport tickets must be purchased in advance and we strongly recommend that you book early to ensure you are able to select your preferred option. Booking closes on 17 May 2017 at 5pm.**

We’re looking forward to seeing you soon.